FCA explains RegData: video transcript

Resetting your password or passcode

To log into RegData, you will need your login email address, password and your passcode.

This video explains how to reset your password or passcode if you have forgotten either.

Resetting a forgotten password.

On the RegData login screen, click on Forgot Password.

Enter your login email address and click on Submit.

You'll receive a password reset email from the FCA.

Click on the link in this email.

Remember to check your spam folder if it's not in your inbox.

You will be redirected to a reset password screen. Click on Reset Password.

Follow the criteria for creating a new password.

Enter your new password in both fields – it needs to match.

Click on Change Password.

You'll be taken back to the login screen, where you can try logging into the RegData again.

Resetting a forgotten passcode.

You cannot reset your 6-digit passcode online, so please call us to reset it for you:

0800 111 6768 (freephone)

Or

0300 500 8082 from the UK

Or

+44 207 066 1000 from abroad.

Watch more explainer videos: www.fca.org.uk/firms/regdata/resources